



How To Work With Just About Anyone: A 3-Step Solution For Getting Difficult People To Change

Lucy Gill

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THREE SIMPLE STEPS FOR TRANSFORMING YOUR WORKPLACE

Every office has them: the ever-complaining colleague...the co-worker who is constantly late for meetings...the boss who either blows up at you or blows you off...or the one person who drives everyone else totally crazy.

The problem is, the conventional methods -- like repeated warnings, threats, and heartfelt discussions -- for dealing with this negative behavior often don't seem to work. Drawing on a wealth of professional experience as well as forty years of research, Lucy Gill exposes the futility of these common practices and replaces them with a three-step strategy for creating a productive, conflict-free workplace:

1. Get to the heart of the matter by focusing on what the real problem is.
2. Determine what problem-solving methods to avoid so that you don't perpetuate the conflict.
3. Choose a different and even surprising approach that will solve the problem and keep it solved.

Whether you're just starting out in your career or you already have an office along the executive corridor, *How to Work with Just About Anyone* provides the key to success, satisfaction, and sanity in the workplace.



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