



# Developing Interactional Competence: A Conversation-Analytic Study of Patient Consultations in Pharmacy

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## **Developing Interactional Competence: A Conversation-Analytic Study of Patient Consultations in Pharmacy** Nguyen

An unprecedented glimpse into the multidimensional learning processes that take place when novice professionals develop the necessary communication skills for effective task accomplishment. This analysis of authentic patient consultations by pharmacy interns is a significant contribution to research on health communication training.



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