



SPC Simplified: Practical Steps to Quality

Robert T. Amsden, Davida M. Amsden, Howard E. Butler

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Written in clear language, this hands-on manual simplifies the essentials for monitoring, analyzing, and improving quality. While the authors employ statistical tools, these are rooted in practical examples, which require only basic math skills. The book explains how to set up and use variable and attribute control charts, as well as analyze frequency histograms, and evaluate machine and process capability. New sections cover such problem-solving tools as checksheets, flow charts, and scatter diagrams. The final module examines how SPC tools are used in organizations committed to continuous improvement. Practice problems are included at the end of each module.

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